

Quality Assurance Survey Performance Ratings

Service Provider	Region	Type of Service	Date	Domain 1. Access and Eligibility	Domain 2. Individual Planning and Implementation	Domain 3. Safety and Security	Domain 4. Rights, Respect and Dignity	Domain 5. Health	Domain 6. Choice and Decision Making	Domain 7. Relationships and Community Membership	Domain 8. Opportunities for Work	Domain 9. Provider Capabilities and Qualifications	Domain 10. Administrative Authority and Financial Accountability	QA Performance Rating
Angela's Path to Achievement	Middle	Day-Residential	1/27/15	NA	PC	SC	SC	PC	SC	SC	NA	SC	SC	Proficient
Auxilium Health Services	West	Day-Residential, Personal Assistance	3/11/15	NA	SC	SC	PC	SC	SC	SC	SC	PC	SC	Proficient
Behavior Solutions, LLC	East	Behavioral	3/17/15	NA	SC	SC	SC	NA	SC	NA	NA	SC	SC	Exceptional Performance
Behavioral and Counseling Services, LLC	West / Middle	Behavioral	1/9/15	NA	NC	PC	PC	NA	SC	NA	NA	PC	PC	Significant Concerns
Behavioral Outreach Services	West	Behavioral	4/22/15	NA	PC	SC	SC	NA	SC	NA	NA	SC	SC	Proficient
Buffalo River Services, Inc.	Middle	Day-Residential, Personal Assistance, Nursing	2/20/15	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Capital City Residential Healthcare TN, LLC	West	Day-Residential, Personal Assistance	3/13/15	NA	PC	SC	SC	SC	SC	SC	SC	PC	PC	Proficient
Chip Hale Center	East	Day-Residential, Personal Assistance, Nursing	4/21/15	NA	SC	PC	SC	SC	SC	SC	PC	SC	SC	Proficient
Chris' Home, Inc.	Middle	Day-Residential	2/3/15	NA	SC	PC	SC	SC	SC	SC	SC	PC	SC	Proficient
Community Options, Inc.	East	Day-Residential	3/17/15	NA	PC	SC	SC	SC	SC	SC	SC	PC	MC	Fair
Community Options, Inc.	Middle	Day-Residential, Personal Assistance	4/24/15	NA	PC	PC	MC	SC	SC	SC	SC	PC	PC	Fair
Complete Care Choices	Middle	Nursing	3/26/15	NA	SC	SC	SC	PC	SC	NA	NA	SC	PC	Proficient
Comprehensive Services of Tennessee	West	Day-Residential, Personal Assistance	4/8/15	NA	PC	PC	SC	SC	SC	SC	SC	SC	PC	Proficient
Corey's Vibe	West	Personal Assistance	3/15/15	NA	PC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Courtney, Inc.	East	Day-Residential, Personal Assistance	2/25/15	NA	SC	SC	SC	SC	SC	SC	PC	SC	SC	Exceptional Performance
Cumberland Community Options, Inc.	Middle	Day-Residential	3/19/15	NA	SC	PC	SC	SC	SC	SC	SC	SC	PC	Proficient
Developmental Services of Dickson County	Middle	Day-Residential, Personal Assistance, Nursing	3/27/15	NA	SC	SC	SC	PC	SC	SC	SC	SC	SC	Proficient
Douglas Cooperative, Inc.	East	Day-Residential, Personal Assistance	4/16/15	NA	PC	SC	SC	MC	SC	SC	SC	PC	PC	Fair

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Elite Behavior Analysis	East	Behavioral	2/3/15	NA	MC	SC	PC	NA	SC	NA	NA	SC	SC	Fair
Envision, Inc.	East	Day-Residential, Nursing	2/23/15	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Freedom Co-op, Inc.	West	Day-Residential, Personal Assistance	4/2/15	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Friendship Home Solutions, Inc.	Middle	Day-Residential, Personal Assistance, Nursing, Therapy	2/20/15	NA	PC	PC	SC	PC	SC	SC	SC	PC	PC	Fair
Gage & Gage, Inc.	West	Day-Residential	4/14/15	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Independent Opportunities, Inc.	East	Day-Residential, Personal Assistance	3/4/15	NA	PC	SC	SC	SC	SC	SC	PC	PC	MC	Fair
Joey's Yacht Club, Inc.	Middle	Day-Residential	3/26/15	NA	PC	PC	SC	PC	SC	SC	SC	PC	PC	Fair
Joyful Care, Inc.	East	Day-Residential	3/6/15	NA	SC	PC	SC	SC	SC	SC	SC	PC	SC	Proficient
JSD Speech Pathology	West	Therapy	2/19/15	NA	SC	SC	SC	NA	SC	NA	NA	SC	SC	Exceptional Performance
Kurek Legacy, Inc.	West	Day-Residential, Personal Assistance	4/1/15	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Lighthouse Independent Living, Inc.	East	Day-Residential, Personal Assistance	4/23/15	NA	PC	MC	PC	PC	SC	SC	PC	PC	PC	Fair
Meritan, Inc.	West	Day-Residential, Nursing	4/16/15	NA	SC	SC	SC	SC	SC	SC	SC	PC	SC	Proficient
Pauline and Thomas Healthcare, Inc.	Middle	Day-Residential, Personal Assistance	2/6/15	NA	PC	PC	SC	PC	SC	SC	SC	PC	PC	Fair
Professional Behavioral Health & Consulting	West	Behavioral	3/13/15	NA	PC	SC	PC	NA	SC	NA	NA	PC	SC	Fair
Professional Behavioral Health & Consulting	West	Behavioral	3/13/15	NA	PC	SC	PC	NA	SC	NA	NA	PC	SC	Fair
Prospect, Inc.	Middle	Day-Residential	3/13/15	NA	SC	SC	SC	PC	SC	SC	SC	SC	PC	Proficient
Reaching Visions Today, Inc.	Middle	Day-Residential	4/10/15	NA	SC	PC	SC	SC	SC	SC	SC	SC	PC	Proficient
Rebuild Rehabilitation	West	Therapy	3/3/15	NA	PC	SC	SC	NA	SC	NA	NA	PC	SC	Proficient
Resources for Human Development	Middle	Day-Residential	2/20/15	NA	PC	PC	SC	PC	SC	SC	SC	PC	PC	Fair
Shelby Residential and Vocational Services, Inc.	West	Day-Residential, Personal Assistance	3/27/15	NA	PC	SC	SC	SC	SC	SC	SC	SC	PC	Proficient

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STAR Center, Inc.	West	Day-Residential, Personal Assistance	4/9/15	NA	PC	SC	SC	SC	SC	SC	SC	SC	PC	Proficient
Stellar Therapy Services	East	Therapy	3/18/15	NA	PC	SC	SC	NA	PC	NA	NA	SC	SC	Proficient
Step-By-Step, Inc.	East	Day-Residential, Personal Assistance	4/13/15	NA	SC	SC	SC	SC	SC	SC	SC	SC	PC	Exceptional Performance
Sunny Brook Home, Inc.	Middle	Day-Residential	3/26/15	NA	SC	SC	SC	SC	SC	SC	NA	SC	SC	Exceptional Performance
Support Solutions of the Mid-South	Middle	Day-Residential, Personal Assistance, Behavioral	3/26/15	NA	PC	PC	PC	SC	SC	SC	SC	PC	PC	Fair
Tim's Place, Inc.	West	Day-Residential	2/5/15	NA	SC	SC	SC	SC	SC	SC	SC	PC	PC	Proficient
Tri-County Center	East	Day-Residential	2/11/15	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Waves, Inc.	Middle	Day-Residential, Personal Assistance	4/17/15	NA	SC	PC	SC	PC	SC	SC	SC	PC	PC	Fair

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